

ULTRA | BROADBEACH

Reception Hours:

Monday – Friday: 8:00am – 5:00pm

Saturday: 9:00am – 5:00pm

Sunday: 9:00am – 2:00pm

Public Holidays: 9:00am – 2:00pm

Christmas Day: Closed

Please contact Ultra Broadbeach to advise late arrival details.

Late Arrival Instructions:

As you are arriving outside our normal office hours, the front Reception doors will be closed.

You will need to contact our After Hours Night Service to gain entry.

Please turn to your right (Letterboxes) and you will see the intercom system.

Press "9" and "key symbol", this will connect you through to the operator.

The operator will ask you your name and remotely open the key safe (which is located below the intercom system).

On opening the safe, you will find an envelope with your name on it.

Inside the envelope will be your unit keys together with a Welcome letter and car park map showing your allocated car parking space.

You will need to register at Reception in the morning.

Thank you